



10 September 2021

Hello,

Further update of the Manage Product Order and Manage Appointment ebXML B2B Access withdrawal

I refer to the Wholesale Broadband Agreement (**WBA**) between RSP and NBN Co Limited ACN 136 533 741 (**nbn**), the Notice of Withdrawal of ebXML B2B Access Service Feature of **nbn**[™] Platform Interfacing Service (**NPIS**) notified to RSP on 13 December 2019 (**Withdrawal Notice**) and the Notice of Further update of the **nbn**[™] Platform Interfacing Service (**NPIS**) ebXML B2B Access Service Feature withdrawal notified to RSP on 30 September 2020. Unless otherwise specified, capitalised terms used in this letter have the meanings given to them in the WBA.

In respect of Manage Product Order and Manage Appointment ebXML B2B Access transactions being withdrawn on 13 December 2021 as notified by **nbn** in the Withdrawal Notice, **nbn** would like to notify RSPs of the following changes:

- From 13 December 2021, **nbn** will withdraw the ability for RSPs to raise new orders or Appointments via ebXML B2B Access; and
- **nbn** will retain the ability for RSPs to modify and receive notifications for both transactions in respect of any remaining in-flight orders initiated using ebXML B2B Access, until 31 March 2022, for the purposes of RSP operational continuity of the in-flight orders.

For clarity, the new ebXML B2B Access withdrawal date for both Manage Product Order and Manage Appointment transactions will be 1 April 2022. Further information on this update is also available to RSPs in **nbn**[™] Customer Centre, please refer to the Operations Bulletin 'Update of NPIS ebXML B2B Access withdrawal' released on 3 September 2021.

nbn would like to remind RSPs to onboard and complete the transition from ebXML to the replacement APIs available today. This will help RSPs identify and resolve any known or unforeseen issues as early as possible prior to the withdrawal dates.

nbn will continue to work and support RSPs through the ebXML to API transition, and keep RSPs informed on the progress and/or changes. If you have any questions in respect of this ebXML B2B Access Service Feature withdrawal, please contact your Account Manager or **nbn** contract manager.

Yours sincerely

Jane Witter

A handwritten signature in black ink that reads 'J. Witter'. The signature is written in a cursive, flowing style.

General Manager Wholesale Supply