

Media release

Wednesday, 13 November 2019

NBN Co begins recovery efforts in Harrington

NBN Co has begun recovery efforts in parts of the Mid North Coast where access has been granted, following the recent bushfires in the region this week.

NBN Co's emergency response staff and equipment have been on stand by and were deployed to multiple sites in the Harrington area earlier today to begin the restoration process.

Head of nbn™ Local for NSW and Queensland, Ryan Williams, said: "There have been a number of services in parts of the Mid-North Coast that have been impacted from power outages as a result of the bushfires in the region."

"While a significant part the **nbn**™ access network has in-built power back up, power outages may last longer than the battery life. This has been the case in Harrington.

"Access was made available to **nbn** emergency teams earlier today to the area where the majority of services have been restored. Crews are en route to assess two sites south of Harrington to assess for damage and begin repairs, if possible."

Recovery options are also currently being assessed to deploy **nbn** temporary network infrastructure to the area of Diamond Beach where network equipment has been damaged. However, given the current fire danger, timings are to be confirmed once conditions improve and authorities deem it safe to access.

"We know we have a huge role to play in the community when disasters strike, which is why we have an emergency response team that works closely with Emergency Services to ensure the recovery of the network and, where possible, deployment of temporary network equipment to support recovery efforts.

"As the bushfire situation progresses, we urge the community to remain vigilant, and to follow the advice of Emergency Services," Mr Williams said.

Ends

Media enquiries

Marcela Balart	nbn™ Media Hotline
Phone: 0437 878 817	Phone: 02 9927 4200
Email: marcelabalart@nbnco.com.au	Email: media@nbnco.com.au

