



13 December 2019

Dear Customer,

## Notice of withdrawal of ebXML B2B Access Service Feature of nbn™ Platform Interfacing Service (NPIS)

I refer to the Wholesale Broadband Agreement (**WBA**) between Customer and NBN Co Limited ACN 136 533 741 (**nbn**). Unless otherwise specified, capitalised terms used in this letter have the meanings given to them in the WBA.

**nbn** hereby gives notice under clause F4.6(b) of the WBA Head Terms that **nbn** will amend the WBA to withdraw from supply the ebXML B2B Access Service Feature of **nbn**™ Platform Interfacing Service (NPIS) as a staged process starting on 13 June 2021 and ending on 13 December 2021. Amendments to the WBA will be made to the extent necessary to give effect to the withdrawal. Drafts of those amendments will be shared with Customers and **nbn** will publish an updated Standard Form of Access Agreement to reflect those changes closer to the start of the staged withdrawal process.

**nbn** is committed to working closely with Customers to transition all B2B Key Business Transactions from ebXML based B2B capability to API based B2B capability, in a staged approach by B2B Interface Versions. **nbn** will provide further visibility following the issue of this notice on the schedule for the withdrawal of the ebXML B2B Access Service Feature. Introduction of support for each of the Key Business Transactions on the B2B Access using API will continue to be communicated to Customers as each API becomes available.

Further information in relation to B2B Access using API and the withdrawal of the ebXML B2B Access Service Feature is also available in the final Product Construct Paper RMID0226, released to PDF Participants in June 2019 to close the consultation. Customers are encouraged to begin transitioning to the APIs available today, and to onboard each future API as they become available. This will lead to a better experience, both operationally and for End Users, during the ebXML withdrawal period.

If you have any questions in respect of this ebXML B2B Access Service Feature withdrawal, or if you would like to discuss any aspect of this document, please contact your Account Manager or **nbn** contract manager.

Yours sincerely

A handwritten signature in black ink, appearing to read 'AW', followed by a horizontal line extending to the right.

Andrew Walsh  
General Manager Wholesale Supply

cc: Belinda Power, General Manager Product Capability and Operations