



# Supporting Australia is our priority

The current situation facing our nation brings with it an unprecedented increase in internet traffic being carried over the nbn™ network.

With a critical role to play in keeping you connected, we're working with internet providers to ensure Australian homes and businesses have continued access to fast, reliable broadband both now, and as demand continues to increase.

## **We're increasing capacity**

To help alleviate congestion that comes with the projected increase in traffic, nbn announced on 18 March that every Australian internet provider can order increased nbn™ network capacity of up to 40% for three months, at no cost.

## **We're still on the ground**

We're doing everything we can to ensure network reliability. While it's still safe to do so, our technicians are mobile and working with internet providers to troubleshoot customer issues as they arise.

## **Helping you get set up at home**

For the many of us working and learning from home, the quality of your experience can often depend on the speed plan you're on. You can find out more about what speed plan is best suited to your needs by visiting [nbn.com.au/speed](https://nbn.com.au/speed)

You can also make sure your equipment at home, including your Wi-Fi, is set up to help get the most from your nbn™ connection. For more tips on how to do this, visit [nbn.com.au/optimise](https://nbn.com.au/optimise)

**Brad Whitcomb**  
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