



# Media release

Tuesday 31 August 2021

## 300,000 more homes and businesses to become eligible for nbn fibre upgrade by ordering selected higher speed plans

- NBN Co announces latest suburbs and towns where an additional 300,000 homes and businesses will become eligible for fibre upgrade by ordering selected higher speed retail plans
- These additions mean fibre extensions announced so far will pass 1.4 million homes and businesses, with commitment to roll out new fibre to pass 2 million premises by end of 2023
- Welcomes new Government Statement of Expectations
- Releases new Corporate Plan 2022

NBN Co today revealed the latest list of suburbs and towns where an additional 300,000 homes and businesses are set to benefit from the extension of fibre deeper into communities.

The upgrade will enable customers living and working in these premises that are currently served by Fibre to the Node (FTTN) to become eligible for Fibre to the Premises (FTTP) upgrades. This will enable them to access wholesale download speeds close to 1 Gbps on demand by 2023, if they order plans based on eligible wholesale speed tiers<sup>1,2</sup>.

Following earlier announcements on the roll out of fibre deeper into communities to pass some 1.1 million premises, today's announcement takes that total to 1.4 million premises and includes details of additional suburbs and towns in New South Wales, Victoria, Queensland, South Australia and Western Australia.

The FTTN to FTTP network upgrade program aims to enable up to 2 million premises to access **nbn™** Home Ultrafast (FTTP)<sup>1,2</sup>, which offers wholesale download speeds of close to 1 Gbps, on demand. NBN Co previously announced the first suburbs and towns in the ACT, Northern Territory and Tasmania where premises will become eligible for the upgrade, and it will make further announcements later this year on additional suburbs and towns that will be incorporated into the FTTN to FTTP upgrade program.

It is part of the company's wider \$3.5 billion network upgrade program, which aims to make **nbn's** highest wholesale speed tiers available<sup>1,2</sup>, as demand arises, to around 8 million premises or up to 75 per cent of homes and businesses on the fixed line network by 2023.

The company is also planning to commence similar full fibre upgrades to be made available on demand to eligible customers living or working in premises currently served by Fibre to the Curb (FTTC).

Most premises served by FTTC can already achieve line speeds that are sufficient to support the **nbn™** Home Fast wholesale speed tier. From next year, the company expects to be ready to progressively invite customers living and working in premises currently served by FTTC to order a higher speed **nbn™** Home Superfast or **nbn™** Home Ultrafast service.

NBN Co's area selection criteria for the FTTN to FTTP upgrade program is based on areas where the company anticipates strong demand for higher speeds; where it can provide maximum benefit to the most customers; where it can deploy with speed and agility, and where its multi-billion-dollar investment is most likely to spread and multiply economic activity across the nation.

NBN Co has also revealed that it has made good progress and is ahead of schedule on its Hybrid Fibre Coaxial (HFC) network enhancement program. This program is increasing the proportion of HFC customers that are able to access **nbn**<sup>™</sup> Home Ultrafast. At 30 June 2021, all 2.5 million premises that are eligible to connect to the nbn network via HFC technology can access **nbn**<sup>™</sup> Home Superfast, on demand, which offers wholesale download speed tiers of up to 250Mbps<sup>4</sup>. As of today, more than 90 per cent of HFC premises can access **nbn**<sup>™</sup> Home Ultrafast, on demand.

### **Corporate Plan 2022 and new Statement of Expectations**

The update on the company's network investment strategy forms part of the latest NBN Co Corporate Plan 2022, released today, which details NBN Co's strategy to deliver the Federal Government's policy objectives for NBN Co as set out under a new Statement of Expectations.

Following the Government's declaration on 11 December 2020 that the National Broadband Network should be treated as built and fully operational, the new statement will guide NBN Co in its next phase as a wholesaler focused on sustainable service delivery, which meets customer demand now and into the future.

The new Statement of Expectations specifies that: 'The Government's objective is to maximise the economic and social benefits of the NBN and for NBN Co to operate as a sustainable, commercial business. Within legal and policy parameters, NBN Co should generate sufficient revenue to support appropriate levels of investment in the network to meet the current and future needs of Australians, wherever they live. NBN Co will reliably and affordably meet the current and future broadband needs of households and businesses, including in regional and remote Australia, fostering productivity and innovation, and support our goal for Australia to be a leading digital economy and society by 2030.'

In addition to detailing and reiterating the company's purpose and strategy, the Corporate Plan 2022 provides insight into the **nbn**<sup>™</sup> network's scale and performance during the last 12 months of the COVID pandemic, and considers the resilience of the network during recent severe weather, which has included major storms, cyclones and floods.

### **Stephen Rue, Chief Executive Officer at NBN Co, said:**

"The network has been put to the test over the last 18 months and it has passed with flying colours. We have been proud to support the country when it needed a fast, strong, reliable and resilient network the most, and we are continuing to invest in the digital backbone of Australia.

"The completion of the initial scaled build and the announcement of further investment in the network unveiled last year was a significant milestone for the company. Today we released our Corporate Plan 2022, which outlines the significant investment we have made in the network to date and sets out our plan to continue to evolve it further to deliver enhanced broadband services, improved customer experience, and greater connectivity to more Australians.

"We also welcome the Federal Government's new Statement of Expectations for NBN Co. As a company whose purpose is to lift the digital capability of Australia, we are particularly inspired and energised by the fundamental role we will play in supporting this country to be a leader in the global digital economy."

## Kathrine Dyer, Chief Operating Officer at NBN Co, said:

“We’re very pleased to announce the latest list of suburbs and towns across Australia – from Avalon Beach on Sydney’s northern beaches peninsula to Fremantle, Western Australia – that will ultimately see around 2 million FTTN premises become eligible to upgrade to Fibre to the Premises and gain access to **nbn** Home Ultrafast services, on demand.

“We will launch a small-scale pilot of the FTTN to FTTP upgrade program to enable the first eligible premises to access a higher speed **nbn**™ Home Fast, **nbn**™ Home Superfast or **nbn**™ Home Ultrafast service via their chosen internet retailer in November this year.

“We are on track to achieve our goal of enabling around 8 million premises or up to 75 per cent of homes and businesses on the fixed line network to access **nbn**’s highest wholesale speed tiers, if they so choose, by 2023.”

The fibre extensions announced today includes eligible premises in parts of the following towns and suburbs<sup>3</sup>:

State/Territory	Suburb or Town
New South Wales	Albion Park Rail, Alstonville, Ambarvale, Avalon Beach, Banora Point, Beaumont Hills, Berkeley, Brighton-Le-Sands, Broulee, Bundeena, Callala Bay, Callala Beach, Campbelltown, Currans Hill, Dalmeny, Farmborough Heights, Figtree, Glen Alpine, Glenmore Park, Glenwood, Goonellabah, Goulburn, Harrington Park, Kellyville, Kellyville Ridge, Keiraville, Lake Heights, Lennox Heads, Mollymook Beach, Mount Warrigal, North Nowra, Palm Beach, Pottsville, Rouse Hill, Ruse, Stanhope Gardens, Sussex Inlet, Sutherland, The Ponds, Tweed Heads, Tweed Heads South, Unanderra, Warrawong, Windang, Yamba
Victoria	Beaconsfield, Berwick, Craigieburn, Echuca, Kialla, Mornington, Narre Warren South, Lakes Entrance, Myrtleford, Newport, Pakenham, Port Fairy, Sunbury, Tarneit, Traralgon, Wangaratta, Warrnambool, Williamstown, Williamstown North, Woori Yallock
Queensland	Battery Hill, Bellbowrie, Bli Bli, Brassall, Brinsmead, Coomera, Darling Heights, Edmonton, Condon, Harristown, Maroochydore, Moggill, Newtown, Oakey, Palm Cove, Redland Bay, Sippy Downs, Smithfield, Springfield Lakes, Toowoomba City, Upper Coomera, Yorkeys Knob
South Australia	Clovelly Park, Craigmore, Findon, Mitchell Park, Morphett Vale, Rosewater, Woodville South
Western Australia	Armadale, Atwell, Bassendean, Bayswater, Beaconsfield, Cannington, Claremont, Forrestfield, Fremantle, Innaloo, Morley, Myaree, Piarra Waters, Port Kennedy, Rockingham, Safety Bay, Seville Grove, Shoalwater, Stirling, Waikiki, Wattle Grove, White Gum Valley, Willagee, Wilson

NBN Co’s previous FTTN to FTTP upgrade announcement in May 2021 included eligible premises in parts of the following towns and suburbs<sup>3</sup>:

State/Territory	Suburb or Town
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<b>New South Wales</b>	Alexandria, Albion Park, Austinmer, Balgownie, Bankstown, Barrack Heights, Barrack Point, Batemans Bay, Belmont, Bogangar, Byron Bay, Cabarita Beach, Camperdown, Charlestown, Claymore, Cordeaux Heights, Corlette, Davistown, Dubbo, East Albury, Erina, Erskineville, Ettalong Beach, Fairy Meadow, Fingal Bay, Forster, Gerringong, Glenfield Park, Glenmore Park, Gorokan, Horningsea, Hoxton Park, Hunters Hill, Huntleys Cove, Jerrabomberra, Kariong, Kellyville, Kincumber, Islington, Lake Illawarra, Maryville, Merewether Heights, Milton, Mount Annan, Mount Pleasant, Narellan, Nelson Bay, North Richmond, North Wollongong, Oak Flats, Old Bar, Prestons, Raymond Terrace, Salamander Bay, Seven Hills, Shoal Bay, Soldiers Point, St Georges Basin, Terrigal, Thirroul, Tuncurry, Tweed Heads, Ulladulla, Umina Beach, Warilla, Warners Bay, West Hoxton, Woodbine, Woolwich, Woonona, Worrigee, Woy Woy, Yattalunga
<b>ACT</b>	Banks, Campbell, Conder, Dickson, Gordon, Hume, Lyneham, O'Connor, Reid, Turner
<b>Victoria</b>	Aireys Inlet, Albert Park, Alfredton, Barwon Heads, Belmont, Berwick, Caroline Springs, Cowes, Craigieburn, Deer Park (additional footprint), Delacombe, Derrimut, Echuca, Fairhaven, Geelong, Geelong West, Grovedale, Hampton Park, Hastings, Highton, Kalimna, Kangaroo Flat, Lakes Entrance, Leopold, Mernda, Mornington, Ocean Grove, Pakenham, Pearcedale, Rosebud, Sebastopol, Seymour, Somerville, Sunshine West, Tarneit, Torquay, Traralgon, Warrnambool, Waurn Ponds, West Wodonga, Wodonga
<b>Queensland</b>	Alexandra Headland, Andergrove, Bargara, Bayview Heights, Beaconsfield, Bellara, Bentley Park, Blacks Beach, Brinsmead, Buderim, Bulimba, Burpengary, Burpengary East, Caboolture, Caboolture South, Cannonvale, Castaways Beach, Clifton Beach, Coolangatta, Coolum Beach, Cooroibah, Craiglie, Currimundi, Dolphin Heads, Earville, Edmonton, Eimeo, Forest Lake, Freshwater, Glenella, Griffin, Heathwood, Kawungan, Kewarra Beach, Lawnton, Meridan Plains, Monoora, Mooloolaba, Manunda, Marcoola, Marcus Beach, Maroochydore, Minyama, Moorooloolaba, Morayfield, Mount Coolum, Mount Pleasant, Mount Sheridan, Mountain Creek, Murrumba Downs, Newtown (4350), Noosa Heads, Noosaville, Ormeau, Pacific Paradise, Pacific Pines, Parrearra, Peregian Beach, Port Douglas, Proserpine, Redlynch, Rothwell, Seventeen Mile Rocks, Stratford, Sunrise Beach, Sunshine Beach, Tewantin, Trinity Beach, Twin Waters, Upper Coomera, Urraween, Victoria Point, Warana, White Rock, Woree
<b>South Australia</b>	Andrews Farm, Ascot Park, Edwardstown, Exeter, Glanville, Grange, Largs Bay, Munno Park West, New Port, Port Adelaide, Seaton, Semaphore, Tennyson, West Lakes, Woodville West
<b>Western Australia</b>	Ascot, Balcatta, Balga, Bayswater, Beaconsfield, Beckenham, Belmont, Bentley, Bicton, Cannington, City Beach, Cloverdale, Coogee, East Cannington, East Fremantle, Fremantle, Gosnells, Hamilton Hill, Highgate, Hilton, Huntingdale, Karawara, Karrinyup, Kewdale, Maylands, Midland, Morley, Mount Lawley, Nollamara, North Fremantle, North Perth, Osborne Park, Palmyra, Redcliffe, Riverton, Rivervale, Rossmoyne, Samson, Scarborough, Shelley, South Fremantle,

<b>Tasmania</b>	Southern River, Spearwood, St James, Stirling, Tuart Hill, Waikiki, Waterford, Wembley Downs, Westminster, Yokine
	Camdale, Cooee, Devonport, Howrah, Legana, Ocean Vista, Park Grove, Parklands, Sandy Bay, Shorewell Park, Tranmere
<b>Northern Territory</b>	Alice Springs, Araluen, Braitling, Ciccone, Desert Springs, East Side, Gillen, Ilpara, Larapinta, Ross, Sadadeen, The Gap

NBN Co's second FTTN to FTTP upgrade announcement in February 2021 included eligible premises in parts of the following towns and suburbs<sup>3</sup>:

State/Territory	Suburb or Town
<b>New South Wales</b>	Bathurst, Campbelltown, Elderslie, Maitland, Narellan, New Lambton, Orange, Singleton, Tarro
<b>Victoria</b>	Berwick South, Cranbourne, Deer Park, additional areas of Narre Warren, Sydenham
<b>Queensland</b>	Albany Creek, Ashgrove, Bald Hills, Burleigh Heads, Ferny Hills, Robina, Townsville
<b>South Australia</b>	Elizabeth, Gepps Cross, Golden Grove, Salisbury
<b>Western Australia</b>	Canning Vale, Girrawheen, Jandakot South, Kingsley, Wanneroo

NBN Co's first FTTN to FTTP upgrade announcement in October 2020 included eligible premises in parts of the following towns and suburbs<sup>3</sup>:

State/Territory	Suburb or Town
<b>New South Wales</b>	Belmont North, Carramar, Castle Hill, Charlestown, Holsworthy, Liverpool, Toronto, Wetherill Park
<b>Victoria</b>	Lyndhurst, Narre Warren
<b>Queensland</b>	Acacia Ridge, Browns Plains, Eight Mile Plains, Oxenford
<b>South Australia</b>	Osborne
<b>Western Australia</b>	Cannington, Double View

## Notes to editors

1 Regardless of the retail service you purchase, the actual wholesale speeds delivered by **nbn**'s highest wholesale speed tiers of 500 to close to 1000 Mbps will be less than 1Gbps due to equipment and network limitations and the peak information rate may fall anywhere in this range. In addition, the HFC Home Ultrafast bandwidth profile downstream service provided to retail providers is a ranged profile with a maximum sustained information rate of 750Mbps. Reference to speeds are not end user speeds; they are wholesale layer 2 peak information rate bandwidth provided to retail providers. An end customer's experience, including the speeds actually achieved over the **nbn** network, depends on some factors outside our control (like equipment quality, software, and how your retail service provider designs its network) and the **nbn** technology used for your connection.

2 An end customer's experience, including the speeds actually achieved over the **nbn**<sup>™</sup> broadband access network, depends on the **nbn**<sup>™</sup> access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of **nbn**'s control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network).

3 NBN Co reserves the right to amend the list of targeted suburbs and towns for the local fibre network build at its discretion.

4 NBN Co provides wholesale services to phone and internet providers. **nbn**<sup>™</sup> wholesale speed tiers available to providers vary depending on the access technology in an end customer's area. End customer experience, including the speeds actually achieved over the **nbn**<sup>™</sup> broadband access network, depends on the **nbn**<sup>™</sup> access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of NBN Co's control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network).

**ENDS**

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