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## Media release

# Fibre upgrades available for 700,000 Victorian homes and businesses

- More than 700,000 homes and businesses in Victoria are now eligible to upgrade to **nbn** full fibre and access our fastest home internet speeds.
- This includes 555,000 homes and businesses in Greater Melbourne, and almost 150,000 in regional Victoria.
- More than 1.3 million premises in Victoria will be eligible to upgrade to **nbn** full fibre by 2025.
- A full fibre connection means customers can access **nbn**'s fastest home speed tier - Home Ultrafast, which is close to 18 times faster than the average **nbn** home connection<sup>3</sup>.

More Victorians than ever are now eligible<sup>1</sup> to order **nbn** full fibre and enjoy the benefits of our fastest and most reliable residential speeds<sup>2</sup>.

A full fibre connection means customers can access **nbn**'s fastest home speed tier - Home Ultrafast, which is close to 18 times faster than the average **nbn** home connection<sup>3</sup>, offering peak wholesale speeds close to 1Gbps<sup>2</sup>.

Victorians are using 10 per cent more data than just two years ago – and across the nation our consumption of data has more than tripled in seven years<sup>4</sup>. **nbn** is upgrading its network to stay ahead of that demand.

**nbn**'s fibre upgrade program was boosted by the Australian Government's additional \$2.4 billion investment earlier this year. Victorians will also benefit from the Victorian Government's investment through the \$550 million Connecting Victoria program that is funding broadband upgrades for over 100,000 households with more than 30,000 of these already delivered.

Once complete, the upgrades will bring fibre – and the future – to the doorstep of more than 3.5 million premises across Australia by 2025, including more than 1.3 million in Victoria.

To trigger an upgrade, eligible customers can purchase an eligible high speed internet plan through a participating internet retailer. To find out more, visit [nbn.com.au/fibreupgrade](https://nbn.com.au/fibreupgrade)

### **nbn**® Customer Experience Expert, Jane McNamara, said:

“It is exciting to see that more than 700,000 homes and businesses in Victoria can upgrade to fibre in parts of suburbs like Bayswater, Chelsea, Bentleigh, Dandenong, Mooroolbark and many more.

“More customers than ever before are using their **nbn**® network connections to do things like cloud gaming, virtual and augmented reality, streaming, working from home and online learning – and that means more people are connecting to fibre and its faster speeds and greater reliability<sup>2</sup>.

“For the average Australian household which now has 21 connected devices<sup>5</sup>, fibre provides a fast, reliable and consistent online experience, even at the busiest times of the day. Most importantly, it's designed for a future where giant leaps in technology, and homes with multiple devices are the norm.

“nbn fibre enhances online activities such as video calls, gaming and live streaming by providing faster response times and minimal lag. This means customers can simultaneously engage in video calls, upload photos, download large files, and enjoy online streaming or gaming with less buffering or dropouts.”

“On our fastest residential speed plan you may be able to download a Call of Duty – Cold War (130GB) game download in under 30 minutes – compared to potentially 7 hours on a standard residential plan<sup>###</sup>.

“It is simple to upgrade to fibre. First, check if you’re eligible via [nbn’s website](#), then contact an internet retailer to order an eligible higher speed internet plan. We’ll work with your internet provider to build fibre straight to your home.<sup>1</sup>”

Parts of the following suburbs in Victoria are eligible to upgrade to nbn® Fibre to the Premises

\*Indicates suburbs co-funded by the Victorian Government’s \$550 million Connecting Victoria upgrade program

Albert Park, Alfredton\*, Anglesea, Attwood, Balnarring\*, Balnarring Beach\*, Bandiana\*, Baranduda, Barwon Heads, Bayswater, Bayswater North, Beaconsfield\*, Beaconsfield Upper, Bell Park, Belmont\*, Bendigo\*, Berwick, Botanic Ridge, Braybrook, Bright, Brookfield, Brunswick East, Burnside, Burnside Heights, Cabarita\*, Cairnlea, Campbellfield, Cape Woolamai\*, Capel Sound, Caroline Springs, Chum Creek, Churchill\*, Clyde North, Cobram, Colac\*, Connewarre, Corio\*, Corryong\*, Cowes\*, Craigieburn\*, Cranbourne, Cranbourne East, Cranbourne North, Cranbourne South, Cranbourne West, Croydon, Croydon South, Dalyston, Dandenong South, Deer Park, Delacombe, Delahey, Derrimut, Doreen\*, Dromana, Drouin, Drumcondra\*, East Geelong\*, Echuca, Elmore\*, Eltham, Ferntree Gully, Geelong\*, Geelong West\*, Glen Waverley, Greensborough, Greenvale, Grovedale\*, Hamlyn Heights, Hampton Park, Harkness, Hastings, Healesville, Heathcote Junction, Herne Hill, Highett, Highton\*, Hillside, Hoppers Crossing, Hughesdale, Inverloch, Kalimna, Keilor, Keilor Lodge, Keysborough, Kialla, Kilmore, Kilsyth South, Kings Park, Lake Bunga, Lake Gardens, Lake Wendouree, Lakes Entrance, Lang Lang, Lara, Launching Place, Leopold, Lovely Banks, Lynbrook\*, Lyndhurst\*, Lysterfield, Manifold Heights, Maribyrnong, Marshall\*, Mccrae, Meadow Heights, Merbein\*, Mernda\*, Merricks Beach\*, Middle Park, Mildura\*, Mirboo North\*, Moe\*, Moolap, Mornington\*, Mount Beauty, Mount Martha\*, Mount Waverley, Myrtleford\*, Nagambie\*, Narre Warren, Narre Warren North, Narre Warren South, Newport, Newtown, Norlane, North Geelong\*, North Melbourne, North Shore, North Wonthaggi, Numurkah\*, Oakleigh, Ocean Grove\*, Officer\*, Pakenham\*, Pearcedale, Point Lonsdale, Port Melbourne, Ravenhall, Research, Reservoir, Rhyll, Rippleside\*, Rosebud, Rowville, Roxburgh Park\*, Safety Beach, Seville, Seville East, Seymour\*, Silverleaves, Somerton, Somerville\*, South Dudley, South Geelong, South Melbourne, South Morang, Southbank, St Albans, St Albans Park, St Kilda, St Kilda East, Strathdale\*, Sunbury, Sunshine, Sunshine North, Sunshine West, Sydenham, Tarneit, Tatura\*, Tawonga South, Taylors Hill, Taylors Lakes, Thomastown, Tootgarook, Torquay\*, Traralgon\*, Traralgon East, Tyabb, Wallan, Wandana Heights, Wandong, Wantirna, Warragul\*, Waurin Ponds, Wendouree\*, Werribee\*, Whittlesea, Williamstown, Williamstown North, Wimbledon Heights, Winter Valley, Wodonga\*, Wonthaggi, Woori Yallock, Yarra Glen, Yarrawonga

ENDS

## Media enquiries

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For more information, visit [www.nbn.com.au](http://www.nbn.com.au)



## Disclaimers

1. Conditions, eligibility and costs will apply – speak with your preferred provider. Eligibility criteria includes among other things, being designated by **nbn** as a simple premises and placing an order for an **nbn**<sup>®</sup> powered plan based on an eligible wholesale speed tier. Additional costs may apply to providers, who may choose to pass this charge onto their customers.
2. Customer experience on **nbn** full fibre, including speed, depends on your internet provider, plan, equipment quality and if you use the internet at peak times.
3. Average home **nbn** plan is referring to a plan based on **nbn**'s wholesale 50/20 speed tier.
4. Average amount of data downloaded across the **nbn** network per **nbn** connection per month (Gigabytes in June each year)
5. [Telsyte Australian IoT@Home Market Study 2022](#)